

Licensing Services
360-664-1222

Consumer Help Line
888-333-WUTC (9882)
consumer@utc.wa.gov

TTY
800-416-5289

Education and Outreach
360-664-1110

Media Line
360-664-1116

The UTC regulates the services of privately or investor owned utility and transportation companies. Our mission is to ensure that services are fairly priced, available, reliable and safe.

Regulated companies:

- Telephone
- Electricity
- Natural Gas
- Water
- Garbage
- Recycling
- Residential Movers
- Charter Buses
- Airport Shuttles
- Commercial Ferries
- Natural Gas Pipeline

General Information
360-664-1160
www.utc.wa.gov

PO Box 47250
1300 S Evergreen Pk Dr SW
Olympia WA 98504



Transportation Regulation

Motor carriers operating in Washington are generally subject to regulation by the Washington Utilities and Transportation Commission (commission) and are required to obtain a commission permit. Some types of carriers do not require a permit or certificate and certain operations are not regulated by the commission. Examples of regulated and non-regulated carriers are listed below.

The commission regulates intrastate carriers providing services for compensation in the following industries:

- Motor Carriers of Property
- Household Goods Movers
- Freight Brokers
- Garbage and Recycling Companies
- Passenger Bus Companies
- Passenger Ferry Boat Companies

The commission does not require permits for the following carriers:

- Government owned and operated vehicles
- Water haulers for construction projects
- US mail carriers
- Tow trucks removing disabled cars from the highway
- Public transit and school buses
- Taxi cabs
- Garbage or recycling service under a city contract
- Private carrier operations

Motor carrier operations are subject to many regulations. Other requirements such as vehicle licensing, special fuel permits, business licensing and taxes are separate from the commission permit.

In the 2009 session, the Legislature passed a law, [House Bill 1843](#), that will affect transportation companies. By January 1, 2010, carriers regulated by the UTC must obtain a United States Department of Transportation (DOT) number, even if they only operate within Washington state. For more information visit www.fmcsa.dot.gov.

Transportation Regulation

Motor carrier operations are divided into two groups – interstate and intrastate.

- Interstate motor carriers provide transportation service between states and are regulated by the federal government. This includes transporting containers from a port, pier or rail facility to a location within the state where it is then intended to transport out of the state.
- Intrastate motor carriers provide transportation service within the state of Washington, from origin to destination.

Both groups need to be registered with the commission.

For More information

The commission can provide forms, information and assistance Monday through Friday, 8:00 a.m. to 5:00 p.m. You may also visit our website at www.utc.wa.gov.

For assistance on the following subjects, please call the numbers listed below:

Applications and registrations, including: <ul style="list-style-type: none">■ Interstate registrations■ Intrastate registrations■ Insurance questions■ Operating authority questions	(360) 664-1222
Tariff filings	(360) 664-1298
Policy questions and permit interpretations	(360) 664-1242
Safety issues, including: <ul style="list-style-type: none">■ Vehicle safety inspections■ Company safety audits■ Unsafe driver or vehicle operations■ Illegal carriers or operations	(360) 664-1244
Consumer complaints	1-888-333-WUTC (9882) or (360) 664-1120

Transportation Contacts

Washington State Department of Licensing

(360) 902-3600

www.dol.wa.gov

Business and Professional Licenses	(360) 664-6466	Tow trucks, Transporters, Hulk Haulers
	(360) 664-1389	Limousines and Taxis
Pro Rate & Fuel Tax Services	(360) 664-1868	International Fuel Tax Agreement (IFTA)
	(360) 664-1838	Fuel Tax Exempt Service; Fuel Bonds; Fuel Permits
	(360) 664-1858	International Registration Program (IRP); Prorate; Reciprocity
Driver & Vehicle Services	(360) 902-3619	Commercial Driver License (CDL) Program; Driver Medical Waivers (Intrastate) Medical Certificates & Exam Forms
	(360) 902-3770	Vehicle Licenses; Registrations, Titles; Ride-Sharing Plates; Transporter Plates; Trip Permits (vehicle only)

Washington State Department of Revenue

General Taxpayer Information

1-800 647-7706

www.dor.wa.gov

Business License Services	1-800-451-7985 Fax: (360) 705-6699 www.bls.dor.wa.gov	Unified Business Identifier (UBI); state business license applications and renewal
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Washington State Department of Transportation

(360) 705-7000 Transponders – 1-866-936-8246

www.wsdot.wa.gov

Motor Carrier Services	(360) 704-6340	Log Tolerance Permits; Temporary Additional, Tonnage; Overweight and Oversize Permits; Pilot Car Requirements
Public Transportation Office	(360) 705-7919	Public Transit Systems; Passenger Ground Transportation Grant Programs; Public/Private Passenger Transportation Coordination Issues
Washington State Ferries	1-800-843-3779 (in-state) (206) 464-6400	General State Ferry Information and Scheduling

Secretary of State

(360) 725-0377

www.sos.wa.gov

Corporate Division	(360) 725-0377	Profit corporations; Limited Liability Company (LLC); Limited Partnership; Domestic Partnership
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Transportation Contacts

Washington State Patrol

(360) 596-4000

www.wsp.wa.gov

Commercial Vehicle Enforcement	(360) 596-3800	Commercial Vehicle Size and Weight Specifications; Driver and Equipment Safety Requirements; Hazardous Material Regulations; School Bus Safety Requirements and Inspections, Ports of Entry; Highway Scale Houses
Intrastate US DOT number	(360) 596-3810	Requirements and Assistance

Federal Transportation Contacts

Internal Revenue Service

Heavy Vehicle Use Tax Report

1-800-829-1040

US Department of Transportation

www.fmcsa.dot.gov

Federal Motor Carrier Safety Administration Local Offices: Washington 2424 Heritage Dr SW Suite 302 Olympia, WA 98502-6031 PO Box 12509 Olympia, WA 98508-2509	Washington, D.C. (202) 366-9805 (800) 832-5660 Local Offices: Olympia, WA (360) 753-9875 (for Washington and British Columbia based carriers) Oregon (503) 399-5775	Motor Carrier Safety and Hazardous Materials Regulations; Applications for Interstate Motor Carrier and Broker (MC#) Operating Authority; Complaints about Interstate Carriers; Federal US DOT Numbers
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